



THE ULTIMATE INDOOR LEGO® PLAYGROUND

LEGOLAND® Discovery Center is your passport to creativity, color, and imagination! Our ultimate indoor LEGO playground includes 12 unique LEGO® attractions and activities for your group to enjoy including themed LEGO play zones, 2 interactive rides, a 4D Cinema showing 3 different movies, MINILAND Chicago, Racers Build & Test and more!

Group Preparation Guide

Group Requirements & Benefits:

- ✓ Discounted group rates are available for advance group bookings of 10 or more
- ✓ Advanced pre-paid reservations are required a minimum of 14 days prior to the visit date
- ✓ One adult chaperone must accompany every 10 children. (grades K-12)
- ✓ Receive one free adult ticket with every 10 child tickets purchased. Comp tickets will automatically be added to the cart during the checkout process.
- ✓ Tax Exempt rates are available. Please email your tax-exempt form and booking confirmation number to groupsalesch@legolanddiscoverycenter.com after your purchase.

Visit Duration:

- ✓ The tour through the attraction is self-guided. It should take approximately 60 to 90 minutes to complete your tour. However, you may take as little or as long as you need to experience the entire attraction.

Group Hours of Operation:

- ✓ Group rates are available Monday - Friday
 - Monday: 10:00 am – 3:30 pm every half hour
 - Tuesday: 10:00 am – 3:30 pm every half hour
 - Wednesday: 10:00 am – 3:30 pm every half hour
 - Thursday: 10:00 am – 3:30 pm every half hour
 - Friday: 10:00am – 3:30 pm every half hour
- ✓ The attraction may open or close early for special events. Visit: [LEGOLAND Discovery Center Chicago](#) for the most recent updates.

Group Booking Process:

- ✓ All reservations must be made online through the secure Online Booking Portal
- ✓ Group tickets are timed & dated
- ✓ Receive an instant email confirmation
- ✓ Choose electronic tickets or print at home tickets
- ✓ Tax Exempt rates are available. Please book using the tax exempt link and email your tax-exempt form to groupsalesch@legolanddiscoverycenter.com biz after your purchase.

Group Payment:

- ✓ Payments must be made with a credit card at time of booking.
- ✓ Payment types accepted: Visa, MasterCard, American Express, and Discover.
- ✓ Additional tickets cannot be added to your original reservation after your order is made. We suggest booking for the maximum amount of people anticipated in your group.
- ✓ If you end up having fewer individuals than originally booked, you can contact the Group Sales Department at groupsalesch@legolanddiscoverycenter.com biz 48 hours in advance for a partial refund of those tickets.
- ✓ If additional tickets are required upon arrival, the higher walk-up group rate will apply and a physical credit card is required in order to purchase tickets.

Group Cancellation, Reschedule and No-Show Policy:

- ✓ Paid reservations may be cancelled or rescheduled any time prior to 48 hours of your original visit date by emailing groupsalesch@legolanddiscoverycenter.com.
- ✓ Tickets expire on the date and time they are purchased for.
- ✓ There are NO REFUNDS on unused tickets after your visit date has passed.

Location:

- ✓ LEGOLAND Discovery Center Chicago is located at Streets of Woodfield, next to Woodfield Mall at the intersection of Higgins Road and Martingale Road. The address is 601 N. Martingale Road, Schaumburg, Illinois 60173.

Group Recommendations & Important Information:

- ✓ Please have your group pre-sorted into groups of no more than 20 students to ensure a more bricktastic visit and minimize wait times for those attractions that have a guest limit.
- ✓ Children should not bring more than their outerwear coats, hats, gloves, etc. There is no storage facility, and we are not responsible for any lost or stolen items.
- ✓ We do not allow outside food into the center; please plan all meals before or after your visit.
- ✓ Re-entry is allowed if you wish to take a break from your visit for lunch. Please see one of our team members about this.
- ✓ We recommend socks and closed-toe shoes for all children.
- ✓ All rides and playing areas always require chaperone supervision.
- ✓ Attraction, Coffee Shop & LEGO Store are cashless and accept credit card as forms of payment.
- ✓ All the attractions inside LEGOLAND® Discovery Center are included in the price of the admission*.
*VR Experience is not included with general admission.

Arriving at the Attraction:

Bus Drop Off & Parking

- ✓ Buses may drop off students at the main entrance where you will see the LEGOLAND Discovery Center sign and giant LEGO giraffe. This is indicated by the star on the map below. Afterwards all buses must park at the Dick's Sporting Goods parking lot.

Entering the Attraction

- ✓ Upon arrival, we recommend having all groups assigned prior to entering the center
- ✓ Groups should remain pre-sorted into small groups outside of the admissions queue prior to arrival.
- ✓ Only the group leader should enter the queue line to check in the group for the day.
- ✓ Present your group order confirmation to the attractions front desk.

- ✓ We ask for your assistance in keeping your group together at this time as our staff will deliver the attraction's rules and provide further instruction before entering.

Lunches:

- ✓ We do not allow outside food or beverage into the center; please plan all meals before or after your visit.
- ✓ Re-entry is allowed if you wish to take a break from your visit for lunch. Please see one of our team members about this.

Accessibility:

- ✓ Wheelchair and stroller accessible
- ✓ Our facilities are fully accessible for visitors with disabilities and wheelchair users. We do not provide wheelchair or stroller rentals at our attraction.
- ✓ Visit <https://www.legolanddiscoverycenter.com/chicago/plan-your-day/before-you-visit/accessibility-guide/> to visit our full accessibility guide.

Amenities:

- ✓ Gift Shop
- ✓ Restroom / changing tables
- ✓ Family restrooms
- ✓ Photo Screen
- ✓ Lockers

BRICKTASTIC Safety:

- ✓ Face masks or coverings are recommended to be worn during your visit.
- ✓ We have a large amount of hand sanitizer dispensers throughout the attraction for guest use.
- ✓ As an added safety measure the following attractions and experiences are temporarily closed: Master Builder Academy, Character Meet & Greet and the Birthday Party Room.

Additional FAQs:

- ✓ **Storage:** Children should not bring more than their outerwear coats, hats, gloves, etc. There is no storage facility and we are not responsible for any lost or stolen items.