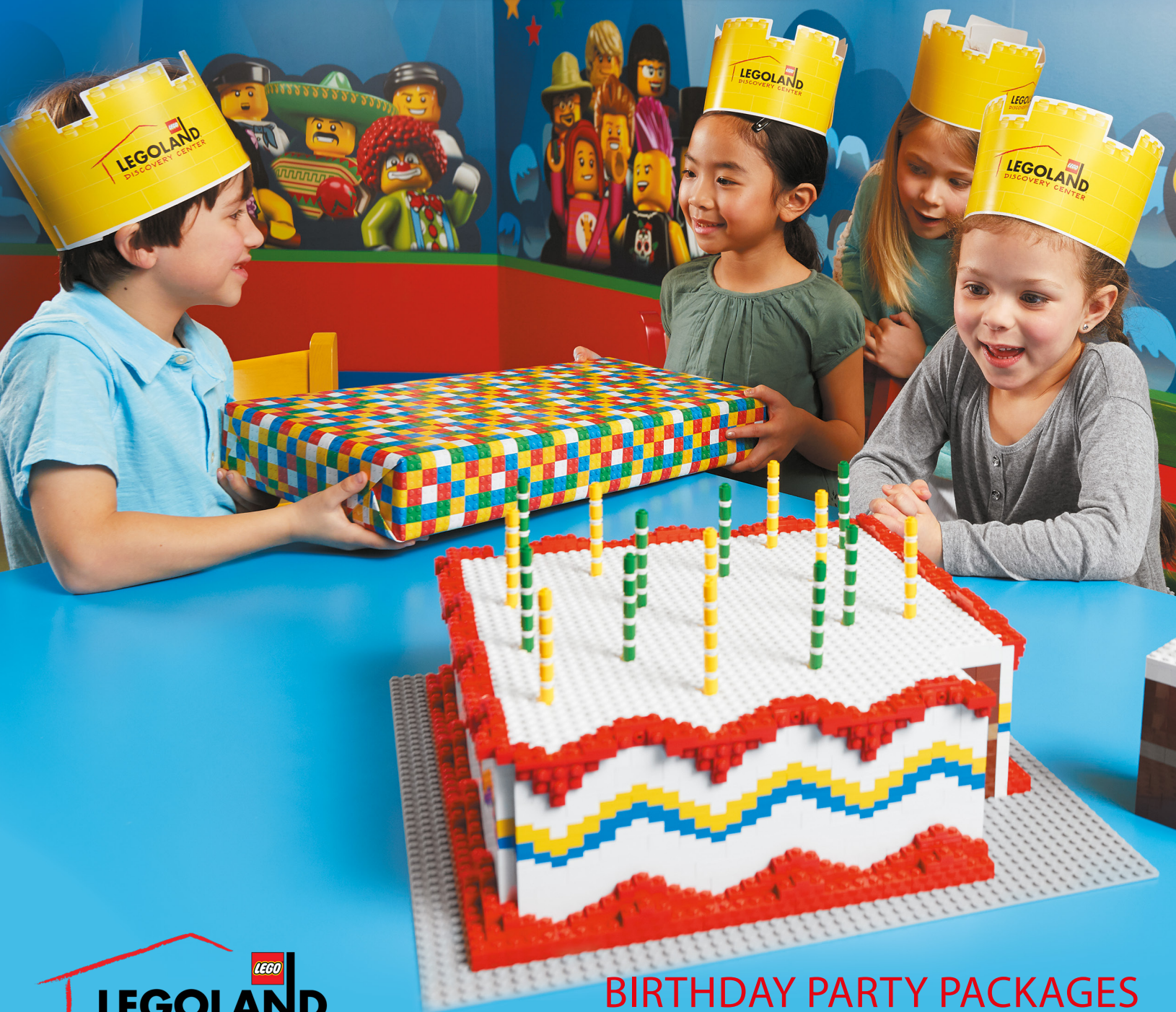


ARE YOU READY FOR YOUR BRICK-TASTIC PARTY CELEBRATION?



DALLAS/FORT WORTH

BIRTHDAY PARTY PACKAGES

Pre-party Information Packet
LEGOLAND® Discovery Center Dallas/Fort Worth

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ULTIMATE PARTY PACKAGE OVERVIEW

THE ULTIMATE PARTY PACKAGE INCLUDES:

- Admission for up to 45 people (children and adults total)
- 90 minutes in our private birthday party room
- A dedicated Birthday Party Host from our team
- Pizza & beverages to accommodate up to 45 guests (plates, cups, napkins included)
- Exclusive LEGO Model building experience with the Master Model Builder
- Special Visit from Bertie, our mascot, or one of his LEGO friends
- Activity Pack for each child
- VIP Digital photo card + Print package, Custom Minifigure Factory experience, take home souvenir cup and custom name tag for the Birthday Celebrant
- Access to all of our play experiences, rides and 4D Cinema before the party (excluding the Virtual Reality Experience)
- Personalized LEGOLAND Discovery Center invitations available to print or email

\$1200



PREMIUM PARTY PACKAGE OVERVIEW

THE PREMIUM PARTY PACKAGE INCLUDES:

- Admission for up to 25 people (Children and Adults total)
- 60 minutes in our private birthday party room
- A dedicated Birthday Party Host from our team
- Pizza & beverages to accommodate up to 25 guests (plates, cups, napkins included)
- Activity Pack & LEGO take home build for every child
- VIP Digital Photo card for the Birthday Celebrant
- Access to all of our play experiences, rides and 4D Cinema before the party (excluding the Virtual Reality Experience)
- Personalized LEGOLAND Discovery Center Invitations available for print or email

\$750



VALUE PARTY PACKAGE OVERVIEW

THE VALUE PARTY PACKAGE INCLUDES:

- Admission for up to 30 people
- Activity Pack for each child
- Discounted ticket for adults
- Exclusive LEGO Model for the Birthday Celebrant
- Personalized LEGOLAND Discovery Center Invitations available to print or email

Please note: This package does not include the offerings in our Premium & Ultimate Birthday Party Packages. This is only your admission tickets to enter the attraction. No outside food, drinks, or party decor is permitted. We do not accept cash at this time.

**\$30 PER
CHILD**



PAYMENT & CANCELLATION

TO SUBMIT PAYMENT

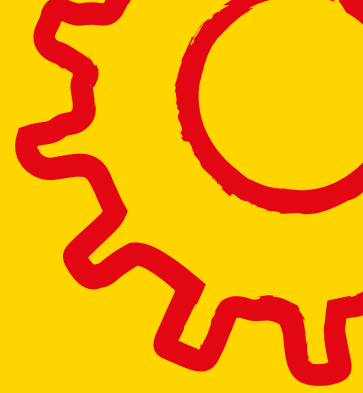
- All payments are taken online, we do not accept payment over the phone. Please visit our website, LEGOLANDDiscoveryCenter.com/dallas-fw/ to book.
- Select Package of choice.
 - We have three package options available. We encourage reading about the benefits of each on pages 1-3 before making your selection.
- On the upper right, ensure you see the quantity 1 above the (+) button.
 - Click the blue next button.
- Select the date and time of your event based on our availability.
 - You will only be able to see time slots available to purchase.
 - Once your party is purchased, upgrades can be made with one weeks advanced notice prior to your party. Please ensure you've read through each option thoroughly before making your selection. For upgrades, please contact DFW.Events@MerlinEntertainments.biz
- Follow the prompts to enter your information to complete the booking.
- Once your payment is complete, you will receive a confirmation email.

CANCELLATION POLICY

We are unable to offer refunds. Instead, we can work with you to move your reservation to another date. In order to reschedule your party, you must notify our Birthday Party Team 3 weeks prior to your reservation date. If you have any concerns, please contact us at: DFW.Events@MerlinEntertainments.biz



WHAT TO EXPECT



- Upon arrival, please check in at our admissions desk.
- You will be greeted by our Admissions and Birthday Team who will assist with check-in, wristband you and your guests, sell any additional guest tickets you may need to purchase, and answer any questions you may have.
- Mascot Meet & Greet will be at the beginning of your party (if included).
- Pizza and beverages will be served during the duration of your party by your Birthday Party Host
 - Drinks will be poured individually by the Birthday Party host
 - Cake is not provided. Feel free to bring your own cake or cupcakes for your party. Cake will be served at the end of the party by your birthday party host. No other outside food or drinks allowed in the attraction.
- The age-appropriate build activity will be conducted by our Master Model Builder after food and beverages and will last 15-30 minutes (if included in your birthday party package).
- Your private room time is the time selected at purchase. **Check-in and play time is two hours prior to your private party room time.** If you selected your birthday room time for 12pm, check-in and play time begins at 10am. If you selected your birthday room time for 4pm, check-in and play time begins at 2pm. After your private party room time, you are welcome to play within the Center for the remainder of our operating hours.
- Upon check-in you will have the opportunity to store your belongings with us while in the Center. Your Party host can assist you in taking items to your vehicle after the party room time is up.
- If you wish, pick-up can take place in front of the Center where check-in/drop-off took place. Birthday parents generally communicate this to any parents who are just dropping off their children for the party.
- LEGOLAND Discovery Center is not responsible for the supervision of any guests.



PREPARE FOR YOUR PARTY

Invitations & Thank You Notes

We offer PDF files for invites and thank you notes if you wish to use these. You can download the files on our website. We do not have pre-printed files for use.

Arrival & Check-in

- Your private birthday room time is the time selected at purchase. **Check-in and play time is two hours prior to your private party room time.** Upon arrival, notify one of our staff that you are hosting a Birthday Party. If you have any emergencies, are running late, or just have questions on the day of your party, please contact our Manager on duty at **469-866-8980**. If you are running late to your scheduled private room time, we will do our best to accommodate your party in the time remaining, but we cannot extend your time in the party room past the packages allotted time.
- If some of your guests arrive late, one of our party hosts will do their best to escort them to the party room.

Address & Parking

LEGOLAND Discovery Center Dallas/Fort Worth is in the middle of the DFW Metroplex, located at Grapevine Mills Mall (3000 Grapevine Mills Pkwy. Grapevine, TX 76051). Parking is free and there are drop off and pick up areas next to our attraction. We are located at Mall Entry 5, near the AMC Theater.

What to Bring

- We ask all party parents to fill out a guest list (you can find a guide on Pages 7 & 8) to assist with our check-in process. No need to send us this in advance, you can bring this with you on the day of the event.
- Please bring with you the email confirmation of your order, either printed or you can present this on your mobile device.
- The private Birthday room is already decorated, feel free to bring extra decorations, tablecloths, table toppers, goodie bags, etc. We are unable to tack or tape anything to our themed walls inside the party room. We do not allow latex balloons within the Center.

Additional Orders

- Additional pizzas can be ordered a minimum of one week in advance to your party date.

Special Dietary Requests

The food provided contains:

- Wheat
- Milk
- Soybeans

Safety is our highest priority, so please email us of any allergies or special dietary needs after you book your party event and we will work with you to accommodate.

Policies

- We do not allow outside food or drink in the Center with the exception of a birthday cake or cupcakes. This is to ensure the safety of our guests.
- Party supplies such as utensils, plates, napkins, and cups are provided.

Storage

We offer a party cart to store gifts, party favors, cake/cupcakes and/or miscellaneous items and can hold these items for you while you are in the Center if you wish. Please note that LEGOLAND Discovery Center is not held accountable for any lost items. If you require assistance getting these items to your vehicle, we will do our best to accommodate.

Recommendations

- We recommend having at least 1 adult per 5 children to assist with keeping a watchful eye over party guests while in the Center. **The party host will not be available to assist your party guests once out of the party room.**
- Guests under 51 inches in height must have an adult to sit in the same row as them on our Kingdom Quest interactive ride. Guests must be 36 inches to ride with an adult and guests who are 48 inches and above can ride alone on our Merlin's Apprentice ride. Children must be ages 4-13 years to ride on Forest Ranger Pursuit.
- We advise sharing the pick-up and drop-off instructions in advance to parents who are not staying for the party. A typical party takes 3 hours and the front of our Center (inside the mall) can be used for both the pick-up and drop-off location if you wish.
- LEGOLAND Discovery Center is not responsible for the supervision of any guests.



GUEST LIST

Please provide us with your guest list upon arrival to assist us with the check-in process. Any additional adults outside of the 25 guests included in the party package will need to purchase an Additional Guest Ticket (\$30 per guest), and will only be granted access to the Center. The private party room cannot exceed 45 persons.

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GUEST LIST

Use this page to
complete the guest
list if you have
selected the Ultimate
Birthday Party!



Please provide us with your guest list upon arrival to assist us with the check-in process.

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FREQUENTLY ASKED QUESTIONS

Q: Is outside food or catering allowed?

A: No. Outside food or catering is not allowed (with the exception of cake or cupcakes) for the safety of our other guests in the Center. We do have a Coffee Shop that serves personal pizzas, nachos and other snack foods for those that may be interested in additional food options or who have special dietary needs.

Q: Can you accommodate special dietary needs?

A: We can accommodate special dietary needs with various offerings in our Coffee Shop. The pizza provided with the party, however, is not guaranteed to be allergen, dairy or gluten-free. If you have special dietary needs, please let us know and we will work with you on a solution. Contact us at DFW.Events@MerlinEntertainments.biz.

Q: What are the beverages offered at the party?

A: Water is offered with every party. We also offer you two choices between lemonade, Sprite, or Coke for each party. We do not offer any additional beverage choices.

Q: Can I order additional pizza for my party?

A: Additional pizzas can be ordered \$10 per pizza with a 3 days advance notice. The quantity of pizzas provided for your package selected will feed 25 guests (Premium Party Package) or 45 guests (Ultimate Party Package). If you wish, we do sell food in our Coffee Shop if you feel that you need additional food.

Q: Is Cake provided with my party?

A: No, cake is not provided. Feel free to bring your own cake or cupcakes to the party.

Q: Are candles supplied?

A: No. We do not provide a candle for your cake. You may bring 1 single candle and a member of our Birthday Team will light the candle for the health and safety of our guests.

Q: What is the build activity? Is it age appropriate?

A: The build activity is a 15-30 minute themed group build that is hosted by the Master Model Builder and includes a Meet & Greet. When submitting the Birthday Booking Form, we ask the age of the child so we can make the build activity age appropriate to the party.

Q: How Many people can I bring to my child's birthday party?

A: Our private party rooms cannot exceed 45 persons, which includes adults and children. There must be at least 1 adult present for the party, however, we highly recommend 1 adult per 5 children. If you need to add additional people, you can purchase a day ticket for each person. These guests are welcome to enjoy the Center, however are not able to attend the birthday party room due to fire code restraints.

Q: Can I purchase tickets for additional guests outside of the 25 in my party?

A: Yes, there is a tickets option for additional party guests to purchase online or at the door for \$30 per person. A max of 20 additional guest tickets can be purchased for the Premium Party Package. Additional guests will have access to the private party room, food and beverages. Please note, with the Ultimate Party Package no additional guests can be added due to the room capacity.

Q: Do you offer storage options during the party?

A: We provide a party cart to store gifts, party favors, cake/cupcakes, and/or other miscellaneous items and can hold these items for you while you are in the Center if you wish. Please note, LEGOLAND Discovery Center is not held accountable for any lost items. If you require assistance getting these items to your vehicle, we will do our best to accommodate.

FREQUENTLY ASKED QUESTIONS

Q: If some of my guests have Annual Passes are they still included in the 25?

A: Any guests with Annual Passes are admitted to the Center for free, however, they will be included in the 25 persons in the private party room if they wish to be a part of the event. If they'd like to enter the Center, but not join the private room, they are welcome to do so. They could join the party once your time in the private room is up.

Q: Can I schedule a walk-through before booking my party?

A: Absolutely, we'd be happy to host you for a walk-through. We ask that you book this in advance with us, and it's preferred that this take place Monday-Friday.

Q: How do I submit payment? Do you accept down payments?

A: All payment is taken online; we do not accept payment over the phone. We do not accept down payments; all payment is made in full at the time of booking.

Q: How long do the parties typically last?

A: The Premium Party Packages' Private room time is 60 minutes, if you add on an experience, this extends your private party room time by 30 minutes. The Ultimate Party Packages private room time is 90 minutes. Guests are welcome to enjoy the center for the remainder of the day.

Q: Once in the Center, will I still have access to our party host?

A: The dedicated party host is with your party during your time in the private room. This individual will also assist with any needs you may have before or after the time in the private room to the best of their ability. We recommend that you have at least 1 adult per 5 children while in the Center to help oversee the children.

Q: Will my guests have to get in line to enter the Center?

A: No, we will have a special corral in the front of the Center for all of your party guests. They do not have to get in line.

Q: Do you offer printed invites and thank you notes?

A: We do not offer printed invites or thank you notes. We do have PDF files on our website that we can share upon request. If you wish to use these, the party parents would be responsible for adding your party details and getting them printed.

Q: Is it possible to do the different activities in the Center as a group?

A: We cannot guarantee that all activities can be done as a group in the Center, this is dependent on how busy the attraction is.

CONTACT US

We encourage you to contact us with any questions or concerns regarding your event.

For planning, payment, or general pre-event inquiries, please contact our Birthday Party team:

Email: DFW.Events@MerlinEntertainments.biz

For questions, concerns, or emergencies on the day of (or weekend of) your event, please contact our operations team:

Emergency phone number: 469-866-8980

We are continually improving our parties based on valued feedback from our guests. If you'd like to provide your feedback to us after your event, you can do so by emailing DFW.Events@MerlinEntertainments.biz and we will direct your inquiry accordingly. Please provide your phone number and preferred method of contact so we will know how best to get in touch with you.