

#### **ACCESSABILITY GUIDE**

LEGOLAND Discovery Center Philadelphia is proud to welcome visitors who have a disability, together with their caregivers, and encourages everyone to enjoy the full range of facilities available, regardless of ability or disability.

Our attraction is fully wheelchair accessible. Should you have any concerns or questions during your visit, please see one of our team members who will be happy to assist!

If you have any questions while planning your visit please contact us at <a href="mailto:Philadelphia@LEGOLANDDiscoveryCenter.com">Philadelphia@LEGOLANDDiscoveryCenter.com</a>

#### IMPORTANT INFORMATION

# **Service Animals**

LEGOLAND Discovery Center Philadelphia welcomes service animals to accompany guests with disabilities in all areas where members of the public are allowed to go. A service animal is defined as any animal individually trained to do work or perform tasks benefitting an individual with a disability, including emotional, physical, sensory, psychiatric, and intellectual or other mental disabilities.

Service animals must be harnessed, leashed, or tethered, unless these devices interfere with the service animal's work or the individual's disability prevents them from using such devices. If at any time your service animal's behavior is out of control, you will be asked to remove your service animal from the premises.

Service animals are permitted on Imagination Express or may be left with a non-rider of your group.

# **Family/Companion Restrooms**

All of our restroom facilities are wheelchair accessible. For your convenience a family/companion restroom is located adjacent to our men's and women's facilities.

### **Guests with Autism**

Our Birthday Party rooms may be used as a quiet space, when not in use, for guests needing a break from their fun. Please see any staff member for assistance.

### **Expecting Mothers**

For their safety, expecting mothers are not recommended on Imagination Express or LEGO NINJAGO Training Camp – Laser Maze.

### **Nursing Mothers**

Nursing is welcomed in any location inside our attraction.

### **Bottle Warming**

Bottle Warming is located inside the Coffee Shop. Please see a staff member at the counter for assistance.

# **Hearing Impaired Guests**

# **Show Scripts**

Scripts are available for each movie shown in our 4D Cinema and are available upon request at the Admissions Counter or at the 4D Cinema prior to entering the film. Hearing Enhancement Digital Devices are also available for use at our 4D Cinema. Please see staff member for assistance.

# Sign Language Interpretation

American Sign Language interpretation can be provided with a minimum of two weeks' notice. Please email us at <a href="mailto:Philadelphia@LEGOLANDDiscoveryCenter.com">Philadelphia@LEGOLANDDiscoveryCenter.com</a> to make reservations. Every effort will be made to provide interpreting services with less than one week's notice, depending on the availability of the interpreter. Guests requesting this free service will be contacted prior to their visit to make the proper arrangements.

### **Guests with Food Allergies/Dietary Needs**

LEGOLAND Discovery Center Philadelphia is a clean facility, for this reason, outside food is not permitted unless it is for medical reasons.

Our Café features healthy options as well as gluten free lunch and snack items.

Should you have any questions regarding our food preparations and options prior to your visit please contact us at <a href="mailto:Philadelphia2@LEGOLANDDiscoveryCenter.com">Philadelphia2@LEGOLANDDiscoveryCenter.com</a> or ask for a café supervisor when you arrive to our attraction.

#### **OUR ATTRACTIONS**

### **Imagination Express**

Your adventure starts at Brick Station, but this is no ordinary train ride. Hop on the Imagination Express to journey from a soapy bath all the way to outer space. Make sense? It doesn't need to... it's all about imagination! This attraction features ride vehicles that move through dimly lit areas and wands to zap targets along the way to score points.

<u>Ride Access:</u> Guests utilizing a wheelchair may enter from the admissions area as the queue line is wheelchair accessible. For guests unable to wait in line, access through the exit gate is permitted after receiving permission from the ride operator.

### **Height Restrictions:**

- All riders must be able to walk and sit upright unaided in order to ride.
- Guests under 51 inches tall AND younger than 4 years of age must have an adult ride with them.
- One adult per bench is required.
- All guests must wear shoes in order to ride.
- Hand held infants are not permitted to ride.
- Expectant mothers are not recommended to ride.

### **Ride Restrictions:**

- Guests using a wheelchair are permitted to enjoy Imagination Express however must selftransfer onto the ride vehicle. Team members can offer assistance steadying a guest transferring to or from a wheelchair. They may not lift or assist in lifting anyone using a wheelchair. Please alert the ride operator prior to boarding as ride vehicle #5 is designed for easier access to the attraction.
- Guests with casts are able to ride as long as the cast fits within the ride vehicle and does interfere with the rider's or fellow rider's safety.
- Oxygen tanks are permitted
- In the event of an emergency stop, please remain seated until a staff member arrives to escort you through the ride.

Assistance Animals: Are permitted as long as they are abiding by our attraction policies and procedures.

#### **LEGO 4D Cinema**

You'll be blown-away in our fun 4D Cinema as you join your favorite LEGO characters on an action-packed adventure. This attraction features 4 different movies all averaging 15 minutes in length. Films contain sudden effects including strobe lighting, snow, wind, and rain.

#### • The LEGO® Movie™ 4D A New Adventure

Emmet, Wyldstyle, and their friends have been invited to a brand-new theme park!
 Little do they know that the owner wants to use mind control to trap them onstage.
 They need your help to escape!

# Legends of Chima

 Immerse yourself in the world of Chima on a visitor tour! Unfortunately, the tour gets caught in the middle of a battle for CHI, a precious energy source. The Crocodile Tribe wants to steal all the CHI while the Lion Tribe works to ensure CHI is shared between all creatures.

# • LEGO® Nexo Knights

 Join the LEGO® NEXO KNIGHTS™ as they race across Knighton to beat Jestro and his Book Of Monsters to obtain the most powerful and dangerous magic book yet – the Book of Creativity.

# LEGO<sup>®</sup> Ninjago – Master of the 4<sup>th</sup> Dimension

 Your favorite Ninjas experience some challenges harnessing their powers as they attempt to learn how to control time.

<u>Ride Access</u>: Guests utilizing a wheelchair may enter from the pre-show area as the queue line is wheelchair accessible. For guests unable to wait in line, access through the exit gate is permitted after receiving permission from the ride operator.

Height Restrictions: Guests must be accompanied by an adult.

### **Ride Restrictions:**

- Designated wheelchair seating is available within the theater. Please inform ride operator prior to entering the theater so proper arrangements may be made.
- Not recommended for guests with epilepsy as films utilize strobe lightning.
- Guests with low vision may request to sit in the front sections.
- One guest per seat
- Guests with hearing impairments may request a show script from the admissions desk.
  Complementary Interpreter services are available upon request by contacting
  Philadelphia@LEGOLANDDiscoveryCenter.com at least two weeks in advance of visit.

Assistance Animals: Permitted

#### **Pirate Adventure Island**

Arr, matey! Go on a swashbuckling quest in our soft play area aboard a LEGO-themed pirate ship. Adventure through whimsical scenarios as you climb the rigging, walk the plank and capture the flag! Activate air cannons to fight off enemy ships and amaze your matey, or escape down the slide to make it ashore to the island's castle.

Height Restrictions: Suitable for guests between 36" – 60" tall.

### Ride Restrictions:

- Shoes are not permitted
- Socks are required
- Guests using a wheelchair are permitted to enjoy Pirate Adventure Island however must selftransfer onto the attraction.

Assistance Animals: Permitted

# **LEGO Ninjago Training Camp - Laser Maze**

Have you got what it takes to be a Ninja? Enter the training zone and improve your flexibility, agility and ingenuity to help protect NINJAGO from its marauding enemies. This attraction features a dark room, bright laser lights and fog effects.

#### Ride Restrictions:

- This attraction uses fog effects and bright laser lights. It is not suitable for guests with breathing difficulties.
- For safety, do not look directly into the laser lights while in the maze.
- Shoes must be worn at all times and all loose articles secured.
- This attraction is not recommended for babies or expectant mothers.
- For safety, you should be in good health and free from high blood pressure, heart, back, or neck problems or other conditions that could be aggravated by this attraction.
- It is recommended that guests using a wheelchair self-transfer to enjoy this attraction.

Assistance Animals: Permitted

#### **Creative Workshop**

Catch one of our special workshops hosted by our Master Model Builder team throughout the day to discover insider tips and super tricks on building with LEGO bricks. Instructional lead classes take place throughout the day. Class times are posted outside the workshop.

Master Builder classes are recommended for ages 5 and up. Children must have adult supervision. Maximum of 24 persons per class.

# **Build Challenge**

Listen to a story, use your imagination to build a LEGO creation, or meet with Bertie our LEGO mascot! Our continuously changing event area encourages parents and children to join in fun filled host lead activities.

### **LEGO Racers: Build & Test**

Let your imagination take over as you build your vehicle and take it to the ramps. Test your car and see how you can make it go faster! Once you have built the ultimate race car, time its speed on our test track. With times recorded to the hundredth of a second, it might be a close competition between you and your friends!

#### **DUPLO Park**

Build a colorful DUPLO flower for the farmer's garden, climb up a small hill and slide down the other side, or play on our special, big, soft bricks.

• Suitable for guests 2 – 5 years of age

### **LEGO Friends**

Tell a story with Andrea, Mia, Olivia, Stephanie and Emma as you add your own creations to the colorful city. Which LEGO Friend will be your new BFF?

### **MINILAND**

Explore and play with the interactive city; see airships swoop and towers glow as the little land changes from day to night. Our mischievous Minifigures love hiding in MINILAND – who will you spot?

# **Earthquake Tables**

Take on the challenge at our Earthquake Tables. Test the strength of your brick tower when the tables start to shake.